

# Mobile Quick Start Guide

## To join via mobile app, do the following.

1. Install and set up the RealPresence Mobile App:
  - a. Visit Apple's App Store or Google Play on your respective device.
  - b. Search for and download the Polycom RealPresence Mobile app.
  - c. Open the app and enable the **Sign in with your cloud login** switch.
  - d. Press **Skip sign in** at the bottom of the screen. You will be taken to a number pad.
2. At the app number pad, enter the SIP address provided in the meeting invite and press the **Call** button.
3. If a Host/Participant Code is required you will be prompted to enter it. Press the number-pad icon (on the right side of the bottom menu) to access the number pad. Once entered, you will be live in the meeting.

If a Host/Participant Code is not required, you will be placed live in the meeting within 10-15 seconds.

## Contact

### Sales:

sales@rp1cloud.com  
1.844.204.0023

### Customer Success:

customersuccess@rp1cloud.com  
1.844.204.0023