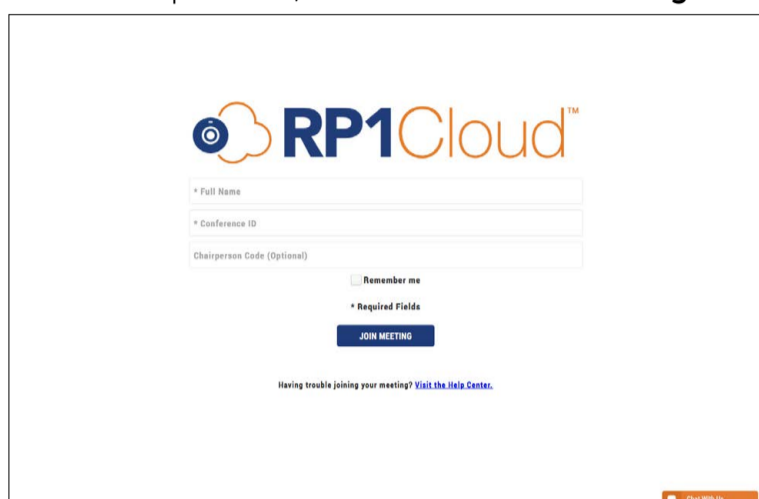


RP1Cloud – Apple Safari – Plugin:

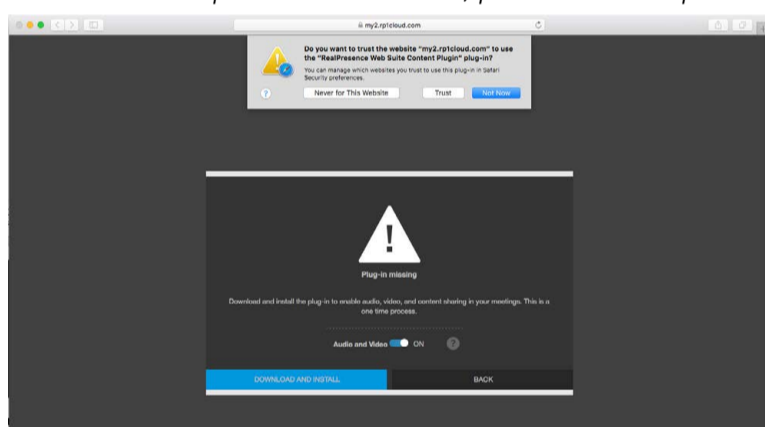
Supported versions: Safari 8+

As a first-time user of RP1Cloud, you'll need to install the Polycom RealPresence Web Suite plug-in.

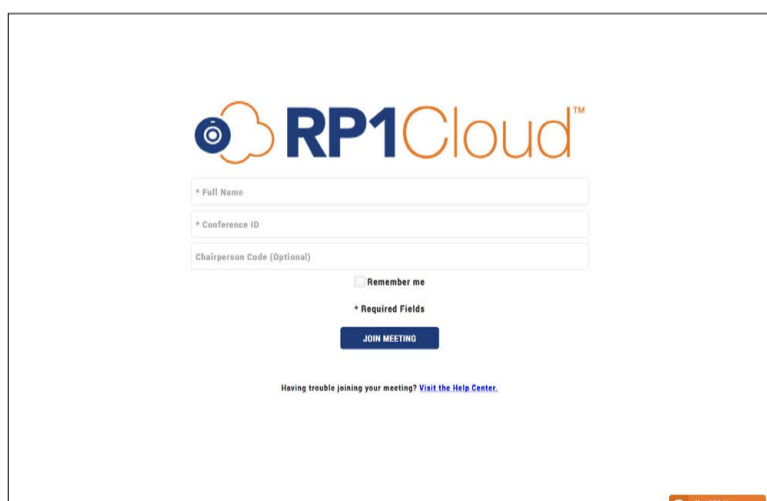
1. Click the web link provided in your meeting invitation, and it will take you to the login page. Enter your name and the credentials provided, and click the **Join Meeting** button.



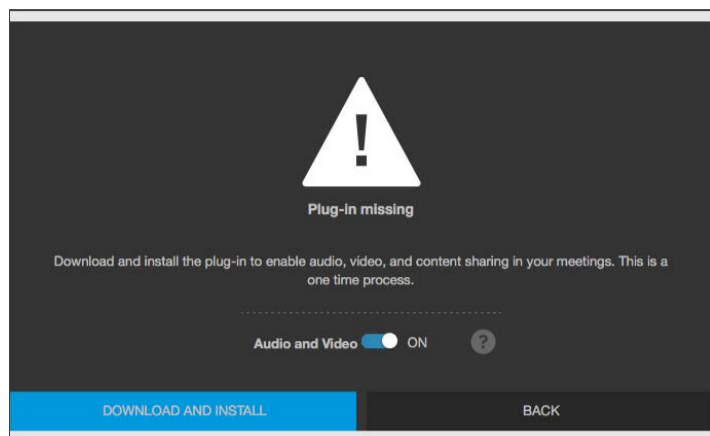
2. Depending on browser security settings, you may need to click on the **Trust** button before proceeding with a download. *If there's no requirement to **Trust**, proceed to Step 3.*



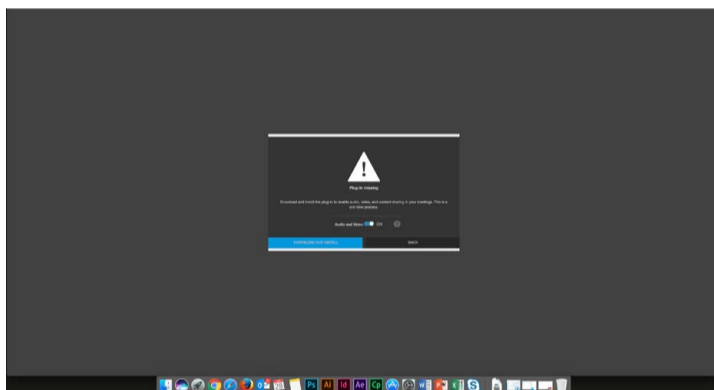
Note: If you clicked Trust, you will be brought back to the login in page. Repeat Step 1 (above) to join meeting.



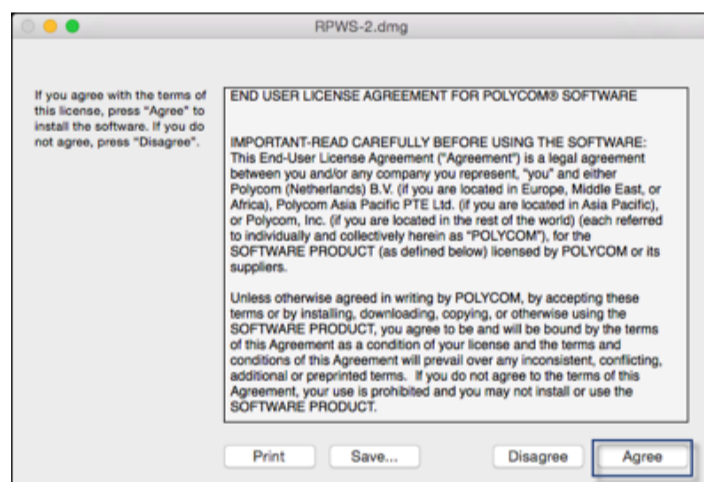
- Click the **Download and Install** button.



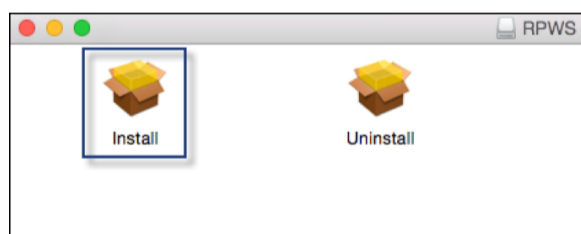
- Click the **Downloads** button at the lower right of the screen, and select **RPWS.dmg** from the list.



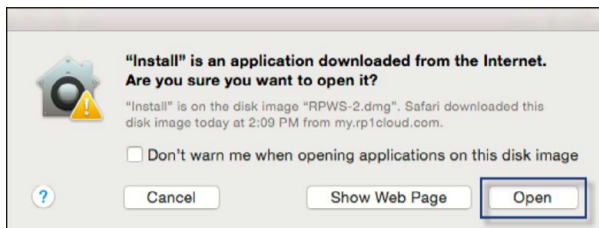
- Click the Agree button to agree to the terms.



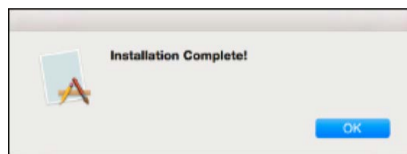
- When prompted, click the **Install** icon to begin the installation process.



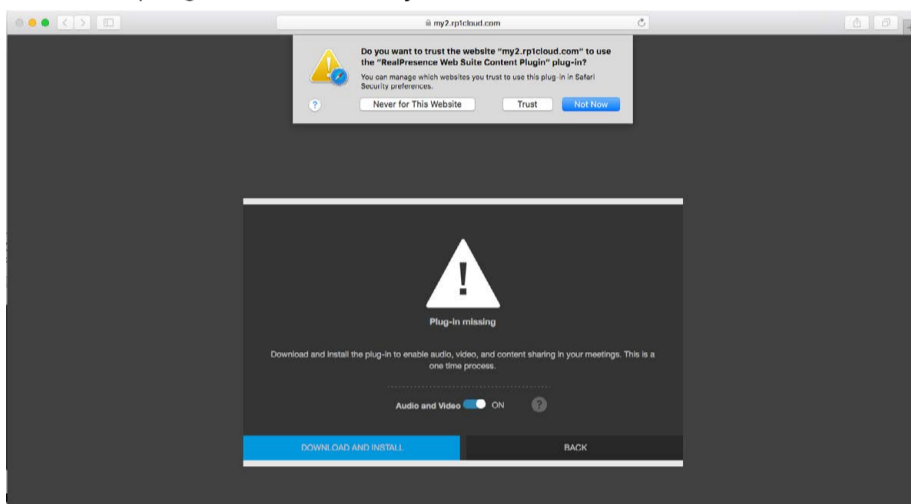
7. Once downloaded, click the Open button.



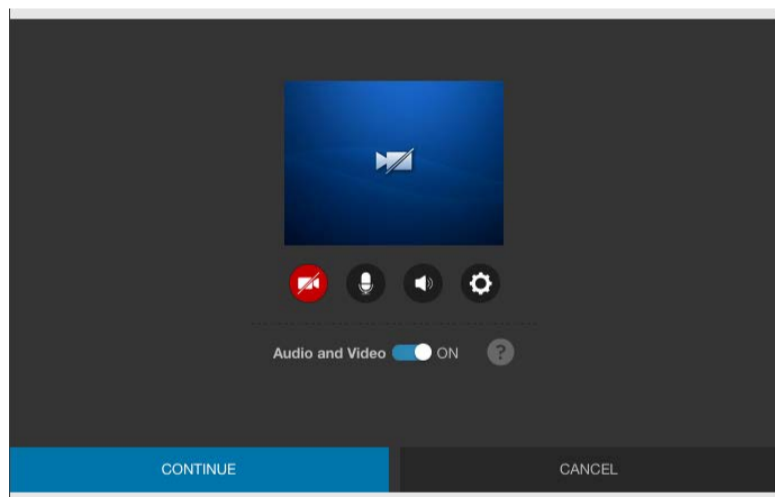
8. After completion, click the **OK** button.



9. After the plug-in successfully installs, click on the Trust button.

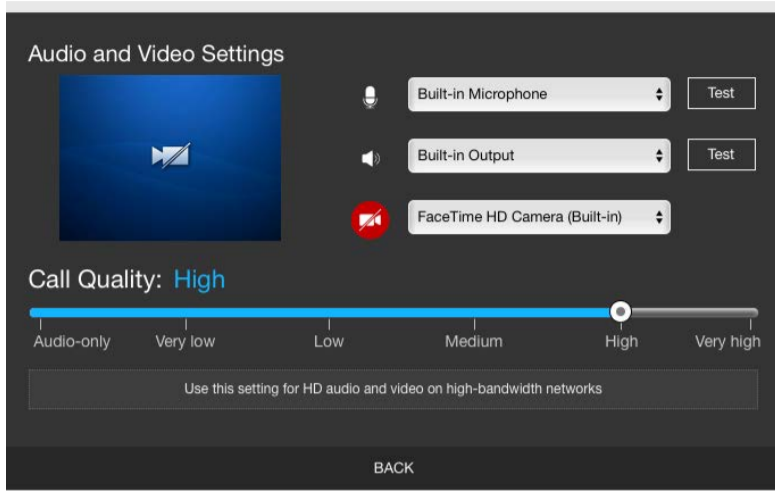


10. On the Join Meeting screen, click on the **Settings** icon to select your call quality, audio and video devices.



11. Make your device selections.

- Devices need to be already plugged in to appear in the drop down menus.
- Call quality defaults at “High”, which is 720p and uses up to 1024kbps of bandwidth.



12. Click the **Back** button, and then continue to the meeting.

Important note:

- After completing the plugin installation, you may need to restart your browser if the screen hangs on the join screen.
- If your computer is managed centrally by IT, you may not have administrative rights to install software on your computer at all. In this situation, please ask your IT administrator to follow the steps outlined in this document.