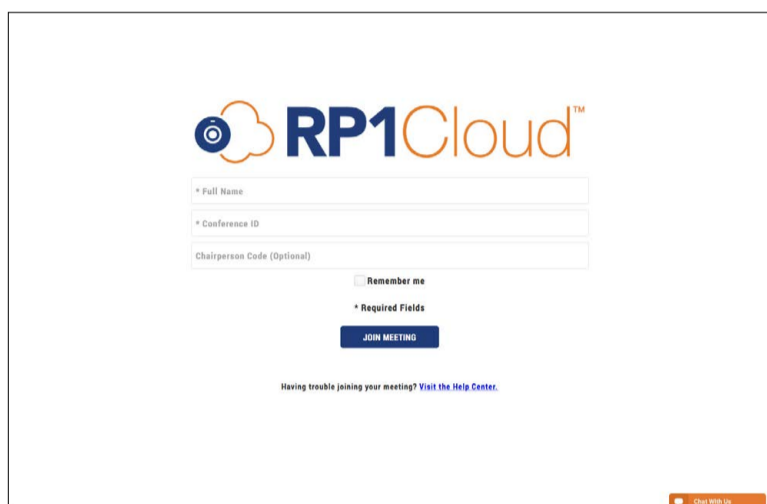


RP1Cloud – Firefox (PC version) - Plugin:

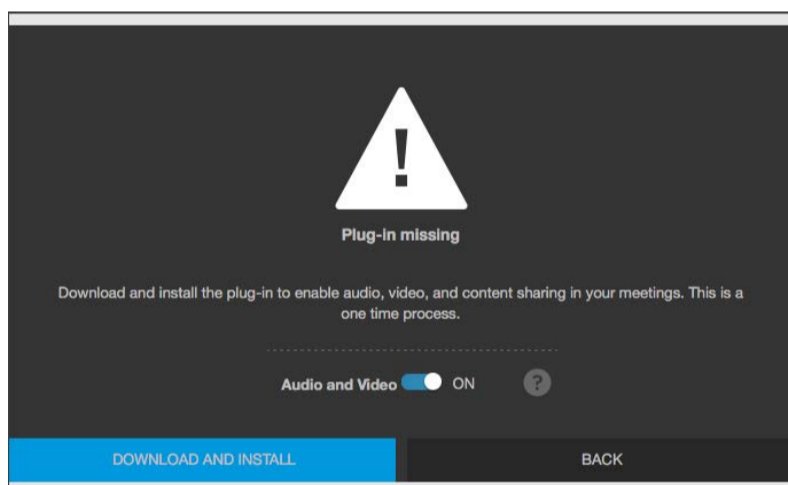
Supported versions: Firefox 31 to 52

As a first-time user of RP1Cloud, you'll need to install a Polycom RealPresence Web Suite plug-in.

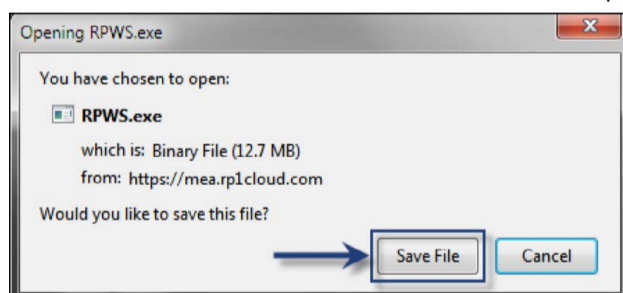
1. Click the web link provided in your meeting invitation, and it will take you to the login page. Enter your name and the credentials provided, and click the **Join Meeting** button.




2. Click the **Download and Install** button.

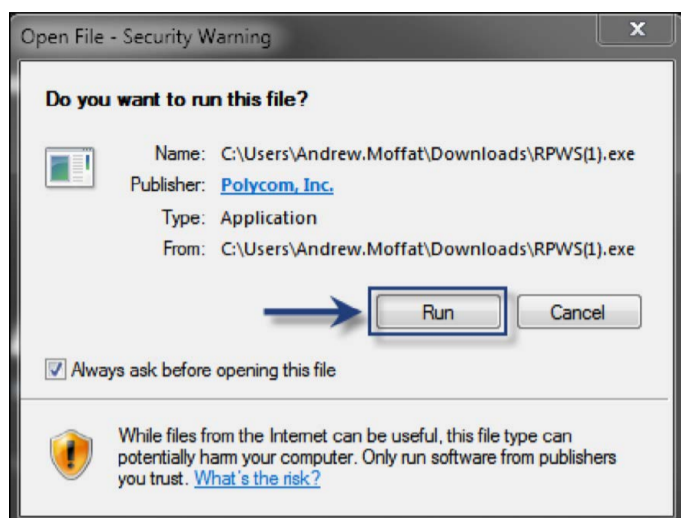


3. Click the **Save File** button on the browser prompt to initiate the download.



4. Click the Download button  (top right) and click on the file **RPWS.exe** to initiate the installation.

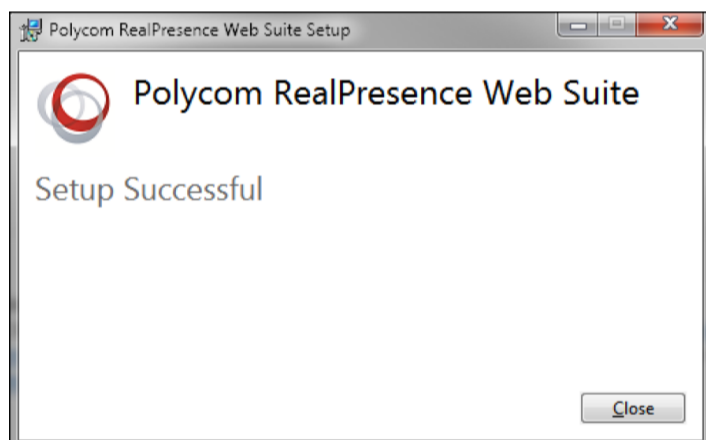
5. Click the **Run** button to begin the installation process.



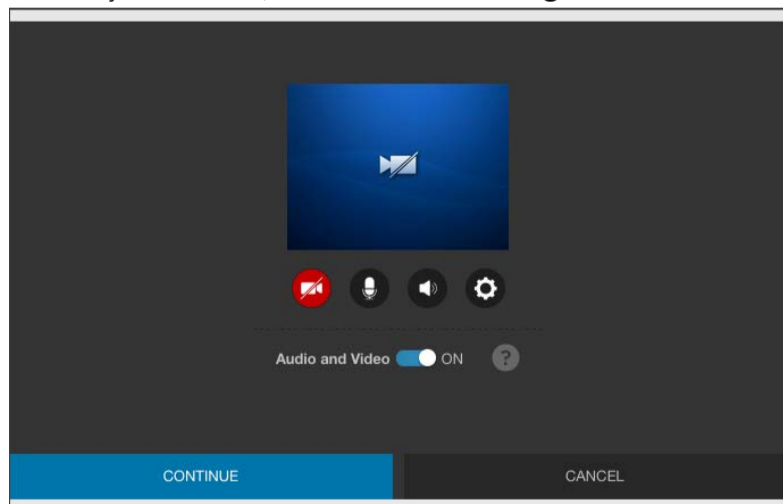
6. Check the box to agree to the terms and click the **Install** button.



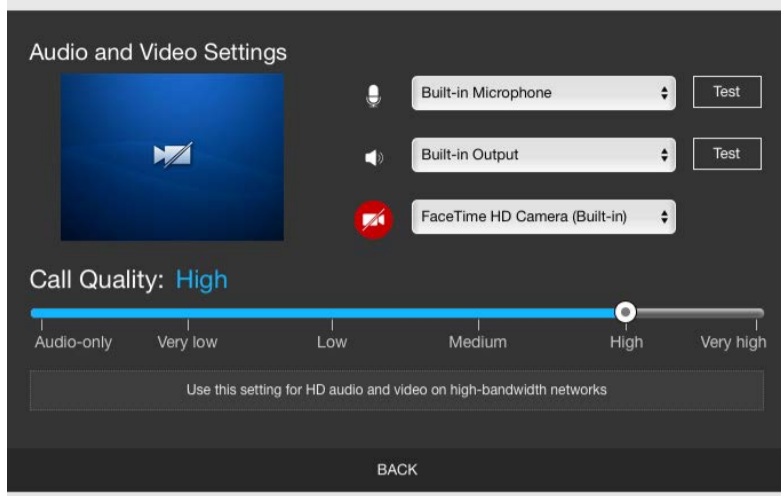
7. Once completed, click the **Close** button and you'll be back on the join screen.



8. On the join screen, click on the **Settings** icon to access your call quality, audio and video devices.



9. Make your device selections:



- Devices need to be already plugged in to appear in the drop down menus.
- Call quality defaults at “High”, which is 720p and uses up to 1024kbps of bandwidth.

10. Click the **Back** button, and then continue to the meeting.

Important note:

- After completing the plugin installation, you may need to restart your browser if the screen hangs on the join screen.
- If your computer is managed centrally by IT, you may not have administrative rights to install software on your computer at all. In this situation, please ask your IT administrator to follow the steps outlined in this document.