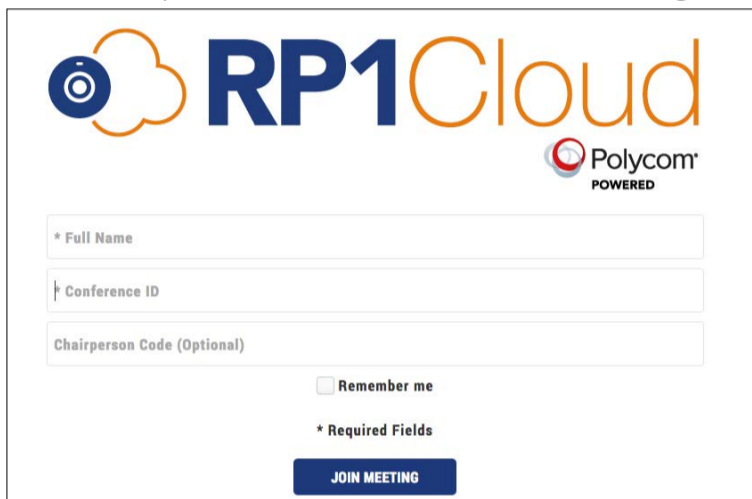


# RP1Cloud – Firefox (Mac version) – Plugin:

## Supported versions: Firefox 31 to 51

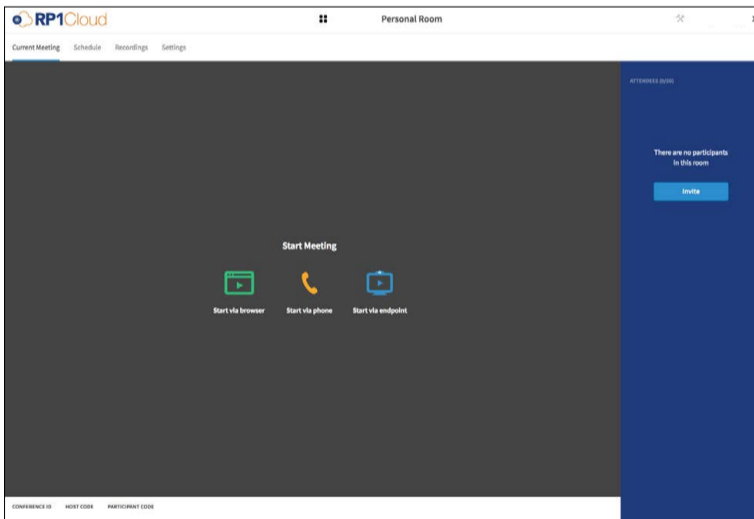
As a first-time user of RP1Cloud, you'll need to install the Polycom RealPresence Web Suite plug-in.

1. Click the web link provided in your meeting invitation, and it will take you to the login page. Enter your name and the credentials provided, and click the **Join Meeting** button.

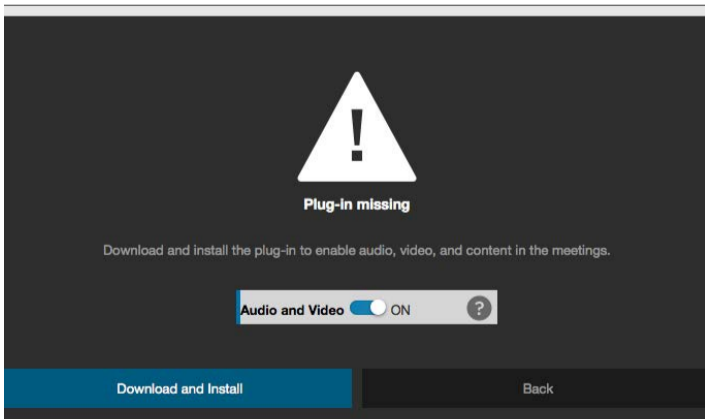


The login page features the RP1Cloud logo and Polycom Powered branding. It includes three input fields: '\* Full Name', 'Conference ID', and 'Chairperson Code (Optional)'. Below the fields is a 'Remember me' checkbox and a '\* Required Fields' label. A blue 'JOIN MEETING' button is positioned at the bottom.

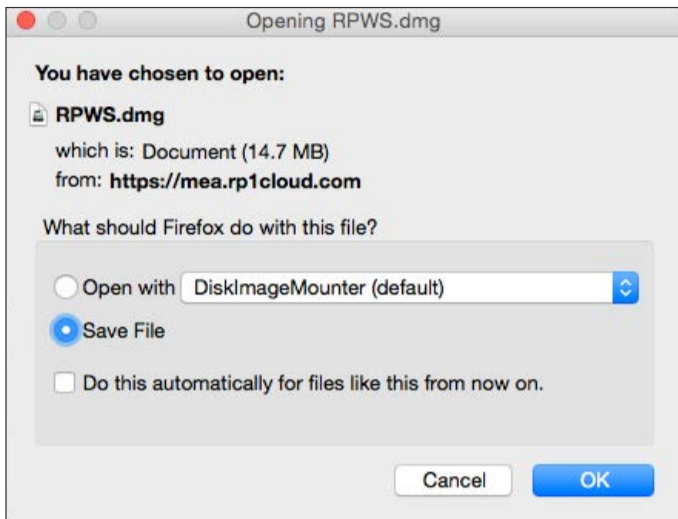
2. Click the **Start via browser** option. If you have not downloaded the plug-in, you'll be prompted to do so.



3. Click the **Download and Install** button.



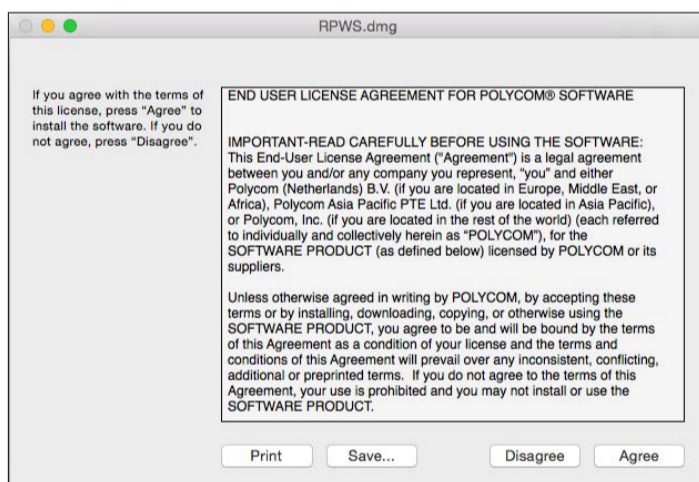
4. Click the **OK** button to save the file.



5. Click the **Download** icon in the top bar, to the right of the Search field, then select **RPWS.dmg**.



6. Click the **Agree** button to agree to the terms.



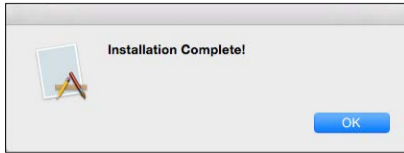
7. When prompted, click the **Install** icon to begin the installation process.



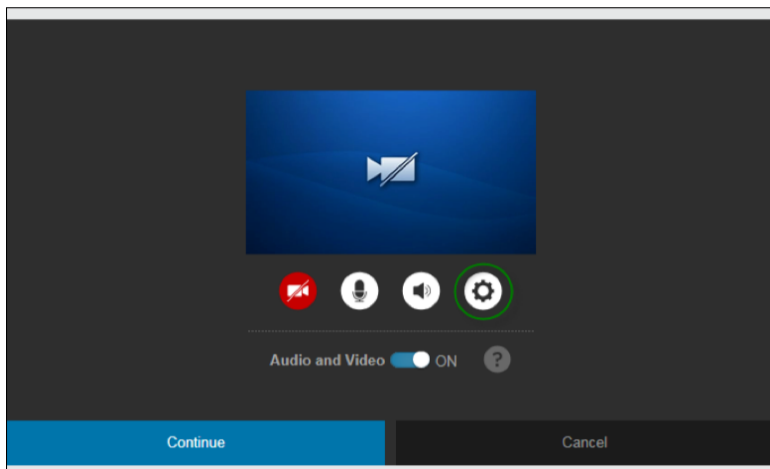
8. Once downloaded, click the **Open** button.



9. After completion, click the **OK** button.

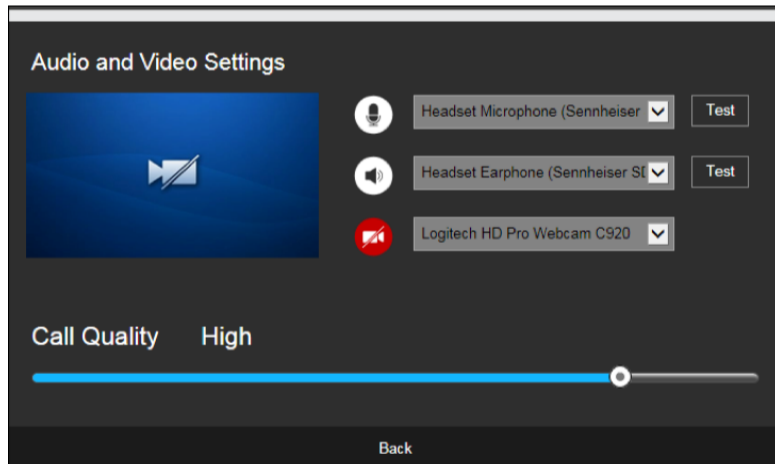


10. On the Join Meeting screen, click on the **Settings** icon to select your call quality, audio and video devices.



11. Make your device selections.

- Devices need to be already plugged in to appear in the drop down menus.
- Call quality defaults at "High", which is 720p and uses up to 1024kbps of bandwidth. Devices need to be already plugged in to appear.



12. Click the **Back** button, and then continue to the meeting.

**Important note:**

- After completing the plugin installation, you may need to restart your browser if the screen hangs on the join screen.
- If your computer is managed centrally by IT, you may not have administrative rights to install software on your computer at all. In this situation, please ask your IT administrator to follow the steps outlined in this document.